

# FAQs RaumTeiler Students

### **General Information**

#### What is the RaumTeiler project?

The project RaumTeiler provides students three possibilities:

- Housing in exchange for support
- Housing in exchange for support and a small rent payment
- Housing in exchange for student-friendly rent

#### Who can take part in the project?

Student tenants can be anyone who fulfils the following criteria:

- ✓ a certificate of enrolment from a university associated with Studentenwerk Leipzig
- ✓ openness to living together with other people from different generations
- ✓ the willingness to provide support services in the household of the person providing the accommodation if necessary

#### What kind of support is expected as part of RaumTeiler?

The exact tasks and their execution as well as the time required are agreed individually between the residential mentors.

Examples of typical tasks:

- Shopping
- Cooking and preparing meals
- Vacuuming and mopping
- Mowing the lawn
- Weeding
- Watering and caring for plants
- Raking leaves
- Conversing and keeping company
- Accompanying you on walks
- Shared activities, such as games or hobbies
- Support with the use of technology (e.g. smartphone, computer)
- Feeding and caring for pets
- Walking the dog



- Support with filling out forms
- Help with the organisation of documents
- Picking up children from school/daycare centre
- Homework help
- Learning a new language

Please note: The support services exclude all nursing and medical activities.

#### Is there a maximum number of hours that I have to provide support for RaumTeiler?

The rule of thumb is that you provide one hour of support per square metre of living space per month. For a  $15\text{m}^2$  room, this would be 15 hours per month. Usually, the amount of support provided should not exceed 10 hours per week (48 hours per month) so that you can still focus on your studies and fulfil your student obligations. The exact arrangements are determined individually and can be adapted to your needs.

# **Application and selection**

#### How can I apply for the project?

You have various options for registering for the project. Firstly, you should contact the project coordinator:

- ✓ During the <u>telephone consultation hours</u> (Tuesdays: 10:00 a.m. 12:00 p.m. and Wednesdays: 2:00 p.m. 4:00 p.m.)
- ✓ by e-mail with a suggested appointment for a telephone or personal meeting and, if applicable, the most important open questions
- ✓ Visit the open consultation hours (Tuesdays: 1:00 p.m.- 3:00 p.m.)
- ✓ via the contact form on the website

You then have the following options for completing the application form for students:

- √ in personal dialogue
- ✓ in the office of the project coordinator
- ✓ by telephone together with the project coordinator
- ✓ Application form sent by post
- ✓ Complete the application form online, print it out, sign it and send it to raumteiler@studentenwerk-leipzig.de

#### How does the selection process for residential agreements work?

Once you have registered, we will check your details and look for suitable living partners who have similar ideas about living together and the support services you may require. Once



we have found a person who might be a good match for you, the project coordinator will contact you. If you are interested, the project coordinator will contact the person providing the accommodation. If this person is also interested, the project coordinator will arrange a meeting to get to know each other.

# 🔶 Living to

# Living together and tenancies

#### How are the exact tasks and times for any support services defined?

Before moving in, all tasks and their execution as well as the time required are discussed with your future flatmate and, if necessary, written down as proof.

#### What obligations do I have in a tenancy without support?

In this case, the obligations are based on the standard tenancy agreements. You undertake to pay the rent and to comply with the house rules and general tenancy regulations.

#### What happens when there are conflicts?

If there happens to be problems or conflicts that you are unable to solve with your flatmate then the project coordinator will be happy to help you find a suitable soultion together.

#### Can I change my place of residence or end the project if it does not fit?

Yes, there is the possibility of ending the residential relationship after a reasonable period of notice. A change to another resident is also possible after consultation.

# **Costs and obligations**

#### What insurance do I need?

You should have liability insurance to cover possible damages. If you live in exchange for support, you must also take out accident insurance.

# **Practical questions**

#### What happens if I have to move or finish my studies?

Please inform the project coordinator as early as possible so that we can find a common solution.

#### Can I invite friends or family to visit?

Visits should always be arranged in advance with your residential partner.

#### Can I bring pets?

This depends on the arrangements with your resident. It is important to clarify this beforehand and make sure there are no allergies or other concerns.

#### What support will I receive from the project coordinator?

We are happy to support you with all organizational and general questions. We also offer help with conflicts that cannot be resolved on your own.



# We look forward to your participation and wish you a good time in the RaumTeiler project!

# Contact details project coordination

Celina Bohmann **by telephone:** Tuesday: 10:00 a.m. – 12:00

Studentenwerk Leipzig, Department p.m. and Wednesday: 2:00 p.m. – 4:00 p.m

Social Services on site: Tuesday: 1:00 p.m. – 3:00 p.m.

Tel.: +49 1761 9659 639 Center for Social Services (CSS)

E-Mail: Gutenbergplatz 4

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